

## AG Family Support Ltd

AG Contact Centres Ltd. comes under the umbrella of AG Family Support Ltd, our parent company. We are a family-run business, established in 2015 by a Consultant Social Worker and a Child and Adult Psychotherapist, with over 50 years of combined professional experience.

We provide nationwide independent social work assessment, family support and child contact services to local authorities and the public.

We also specialise in service delivery to families from non-British cultural and linguistic backgrounds.

We strongly believe Cultural Competency helps to change lives!

**BECAUSE  
THE  
CHILDREN  
NEED IT**

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## AG Contact Centres (Sussex) Locations

Each of our centres is located within walking distance from a train station, has free on-site or street parking opportunities and is accessible by bus.

### AGCC (Hassocks)

40a Keymer Rd, Hassocks BN6 8AP  
(this is the postal address for all Sussex centres)

### AGCC (Haywards Heath)

The Yews Community Centre  
55 Boltro Rd, Haywards Heath RH16 1BJ

### AGCC (Eastbourne)

Community Wise  
Ocklynge Rd, Eastbourne BN21 1PY

### AGCC (Hastings)

St. Nicholas Centre  
66 London Rd, Hastings,  
St. Leonards-on-Sea TN37 6AS

Please contact us for other centre locations within Sussex, the South East and nationally

Tel: 0800 999 1456

Email: [contact.centres@agfamilysupport.com](mailto:contact.centres@agfamilysupport.com)

[agfamilysupport.com/contactcentres](http://agfamilysupport.com/contactcentres)

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**Keeping  
Families  
Connected**

**AG Contact Centres  
Sussex**







## AG Contact Centres

In challenging times, children and their family members deserve access to a dependable and safe contact environment, managed by experienced and respectful social care professionals.

This is exactly what our contact centres offer – welcoming spaces for families to be together, to support and connect with each other.

### Services

- Child Contact (supervised; supported; handovers) between 8am and 8pm, 7 days a week
- Child transport (where requested)
- Parenting training and support (via Children's Services referrals)
- Training for professionals, foster carers and the public (understanding and managing self-harm, preventing professional burnout, working with addictions, and more)
- Family Mediation
- Independent social work assessments (court ordered or Children's Services referred)
- Looked After Children respite days (also with a therapeutic element where requested)
- Out of Hours and Intensive support (via Children's Services referrals)
- Culturally competent, identity supporting sessions/ workshops for children in care who come from non-British cultural and linguistic backgrounds

### Staff

- All contact workers are trained Family Support Workers (FSWs)
- All have been safely recruited and have current, Enhanced DBS checks
- Our managing directors are a Consultant Social Worker and a Child and Adult Psychotherapist
- Some FSWs are bilingual and can engage with families with cultural competency, including speaking their native language



All our contact venues are accredited by the National Association of Child Contact Centres.

## Facilities at our venues



Most of our centres have two or more fully equipped contact rooms for families to enjoy quality time in safety and comfort



Each centre is accredited by the National Association of Child Contact Centres

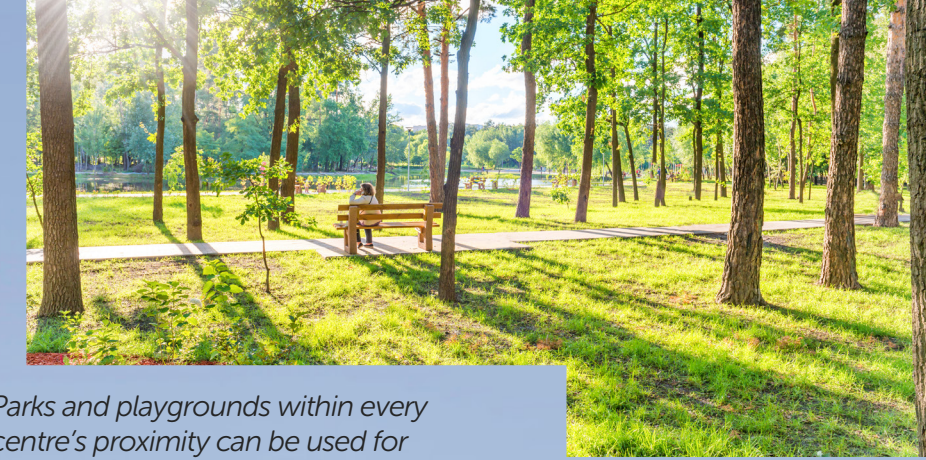


Each centre has its own dedicated, secure outside play area



Our centres offer easy access to local shops and other amenities

## Surroundings



Parks and playgrounds within every centre's proximity can be used for community-based sessions



Our centres are close to the Sussex coastal beaches and seafront

The South Downs National Park is accessible from all our centres, offering exciting community-based contact options, as well as fresh air and beautiful scenery

